



IT Field Services

Available Services

- 30,000+ nationwide & global technicians across 150 countries
- Qualified technicians selected by project requirements & geography
- Centralized portal for project request tracking & documentation
- Multi-site deployment scheduling to meet project timelines
- Dedicated Service Manager for each project
- Cabling & fiber installation
- Starlink & satellite installation
- Network & server hardware configuration & installation
- Site surveys and asset inventory / documentation
- Telecom circuit inventories and DMARC extensions
- SD-WAN / UCaaS deployment & circuit activation (all providers)
- New office or location setup (including retail & restaurant)
- Onsite help desk assistance for client end users

Additional Services

- Trenching / boring services
- Wi-Fi heat mapping
- Wi-Fi predictive analysis & reporting
- Wireless access point installation
- Wireless backup installation
- AV room setup
- Conference room setup
- Asset management & equipment storage services
- Physical security hardware installation

Customizable Client Portal

- Customizable dashboard and KPIs
- Visibility into all incident ticket detail
- Incident ticket history & performance metrics
- All captured data available for custom reporting

ITSM Integration

- Integrates with most ITSM platforms
- Real-time, bi-directional sync — updates every 3 minutes
- Customizable user-defined fields
- Minimizes internal operational changes

Live Operational Reporting

